Instant Agent Framework

Installation Notes

Copyright 2005 Instant Technologies
February 24, 2005
Copyright and Disclaimer

This document, as well as the software described in it, is furnished under license of the Instant Technologies Software Evaluation Agreement and may be used or copied only in accordance with the terms of such license. The content of this document is furnished for informational use only, is subject to change without notice, and should not be construed as a commitment by Instant Technologies. Instant Technologies assumes no responsibility or liability for any errors or inaccuracies that may appear in this document. All information in this document is confidential and proprietary.

Except as permitted by the Software Evaluation Agreement, no part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, recording, or otherwise, without the prior written permission of Instant Technologies.

Copyright © 2005 Instant Technologies, All rights reserved.

Trademarks

All other trademarks are the property of their respective owners.

Contact Information

See our Web site for Customer Support information.

http://www.instant-tech.com/
Introduction

These notes explain how to install Instant Agent Framework, an Instant Agent for Lotus Sametime Server that runs under Microsoft Windows 2000, XP or 2003. This document will give you visual references and explain in detail how to install Instant Agent Framework on your system.

System Requirements

The table below list requirements for installation of Instant Agent Framework.

<table>
<thead>
<tr>
<th>Instant Agent Framework (All Editions)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Processor</strong></td>
</tr>
<tr>
<td>450 megahertz (MHz) Pentium II-class processor</td>
</tr>
<tr>
<td>600 MHz Pentium III-class processor recommended</td>
</tr>
</tbody>
</table>

**Operating System**

Instant Agent Framework can be installed on any of the following systems:
- Microsoft Windows Server 2003
- Windows XP Professional
- Windows XP Home Edition
- Windows 2000 Professional
- Windows 2000 Server

**Memory**

Instant Agent Framework minimum RAM requirements:
- Microsoft Windows Server 2003 – 128 megabytes (MB)
- Windows XP Professional – 128 MB
- Windows XP Home Edition – 96 MB
- Windows 2000 Professional – 96 MB
- Windows 2000 Server – 128 MB

**Hard Disk**

Instant Agent Framework disk space requirements:
- 4 MB of available space required on system drive
- 4 MB of available space required on installation drive
- Additional space required for optional Instant Agent Framework logging database

**Display**

Super VGA (800x600) or higher resolution display with 256 colors

**Mouse**

Microsoft mouse or compatible pointing device

**Internet Connectivity**

Instant Agent Framework requires internet connectivity to connect to Sametime server and allow users to query Instant Agent.
Running the Installation Program

You should have Instant Agent Framework setup program provided to you by Instant Technologies. To start the installation run the program setup.

You will be presented with a sequence of setup windows. Follow the instructions in this document and those that appear on the screen. The responses that you should give are given below:

**Instant Agent Framework Queue Manager Setup**

Once the installation program has started you will see the following dialog titled *Instant Agent Framework Queue Manager Setup*.

Click on **Next** and the installation will continue.
License Agreement
You will now be presented with the following dialog

You are invited to read the license agreement, select I agree to the terms of this license agreement option and Press Next on this screen.
User Information
You will now be presented with the following dialog

Specify your full name, company name and click **Next** to proceed.
Installation Folder
You will now be presented with the following dialog

Set this to an appropriate directory on your hard disk such as C:\Program Files\Instant Agent Framework Queue Manager (this is the default) and click Next.
**Shortcut Folder**

You will now see the following dialog

Set the shortcut icons folder to **Instant Agent Framework Queue Manager** (this is the default) and click **Next**. Following shortcuts will be created in the selected icons folder:

1. Agent Framework Queue Manager
2. Queue Manager Documentation
3. Instant Agent Service Manager
4. **Ready to Install**
You are now presented with summary of installation options.

The installer now has enough information to install Instant Agent Framework Queue Manager on your computer.

The following settings will be used:

Install folder: C:\Program Files\Instant Agent Framework Queue Manager
Shortcut folder: Instant Agent Framework Queue Manager

Please click Next to proceed with the installation.

Check that this is OK and click **Next**. The installation continues to extract and copy files.
Restarting Windows
You may be prompted to restart windows. Choose to do so.

Installation Complete
You should now see the following screen.

When the installation program has finished click **FINISH**.

To start using and configuring Instant Agent Framework refer to Instant Agent Framework User Guide.