

INSTANT INTEGRITY ARCHIVES

IM Archiving, Search, and Discovery for IBM Lotus Sametime

Your Business Dilemmas

Do you need to monitor and audit Sametime and AOL conversations for internal policy enforcement and/or external regulatory compliance?

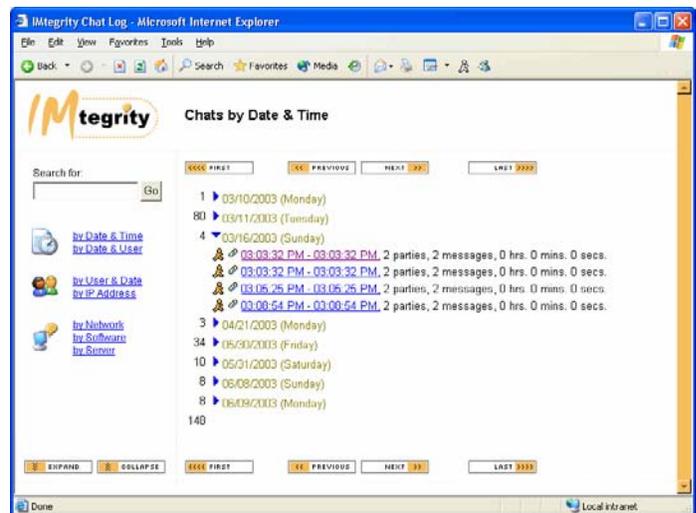
Do you need to convert the contents of your IM archives into a usable business asset?

Do your users need access to past conversations to do their jobs effectively?

Instant Solution: Instant IMtegrity Archives

Instant IMtegrity Archives provides IM archiving, search, and discovery for IBM Lotus Sametime. If questions are asked about who said what to whom, Instant IMtegrity Archives will provide irrefutable evidence.

- ◆ Log and audit all Sametime conversations
 - ◆ Track who said what, what was discussed, when it was discussed, and how long the discussion lasted
 - ◆ Capture all images, emoticons, and screenshots in line with the chat text
- ◆ Admin console enables granular, archive-wide search and discovery
 - ◆ Enforce internal IM usage policies
 - ◆ Respond quickly and completely to audits and oversight committee discovery requests
 - ◆ Access is secured by Access Control Lists
 - ◆ Quickly create highly configurable, flexible, and powerful rules to precisely control which Lotus Sametime messages should be included or excluded from logging
 - ◆ Easily set automatic Action Rules to run predefined actions for chats that match specific selection criteria.
- ◆ Archives are fully indexed and easily searchable
 - ◆ Quickly search by date or by person, or do advanced searches with Boolean operations, within time frames, or over a set conversation length
 - ◆ IM conversations—like email—become a usable digital asset



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How it Works

- ◆ Stores chat logs in text, XML, and Lotus Notes Database format
- ◆ Chat logs accessible via web browser interface and/or Lotus Notes clients
- ◆ Granular access control lists of chat logs
- ◆ Easy "Google-style" full text searches of chat logs
- ◆ Logs chats from:
 - ◆ IBM Lotus Sametime Connect Clients
 - ◆ IBM Lotus Notes 6.5x, 7.x, 7.5x and 8.x Clients with embedded Sametime support
 - ◆ IBM Lotus Sametime Connect AOL IM "Dual Mode" clients
 - ◆ AOL Instant Messenger (AIM) Clients
 - ◆ GAIM Clients
 - ◆ Trillian/Trillian Pro Client
- ◆ Implemented as a highly-scalable, multithreaded IOCP-based Windows NT service
- ◆ Supports IBM Lotus Sametime server versions 2.5, 3.x, 6.5x, 7.0x, 7.5x and 8.x
- ◆ Supports Microsoft Windows NT4 SP6, Windows XP (SP2), Windows 2000 (SP5) and Windows 2003 (incl. SP2)
- ◆ Archives are searchable by servers, screen names, authenticated user names, organizations, IP addresses, etc

"Our deployment of Instant IMtegrity Archives was a total success," says Barry Shapiro of Prudential Financial. "It was easy-as-anything to install, and it is simply intuitive to use. We are now able to quickly and completely comply with SEC audits and internal discovery requests."

"We now have peace of mind knowing that we will be able to respond quickly to compliance audits."

"Instant IMtegrity has enabled us to mine our Sametime archives for valuable business intelligence."

"My users are relying less on email because they now know they can easily access the contents of past IM conversations."



About Instant Technologies

Instant Technologies specializes in developing innovative, enterprise-class compliance and productivity solutions for IBM Lotus Sametime and Microsoft Office Communications Server, including IM archiving, IM queue management, persistent chat rooms, IM bot development, buddy list administration, and more. Instant Technologies is a Lotus Advanced Business Partner and a Microsoft Registered Partner headquartered in Durham, NH.