

INSTANT MODERATED CHAT

Centrally-controlled Virtual Meetings for IBM Lotus Sametime

In-person meetings of any size are costly and require a lot of advance planning. Teleconferences are cost-effective, but they do not lend themselves to efficient interaction of large groups. Virtual meetings based on instant messaging are also cost-effective, and they can accommodate thousands of guests, but the speakers can easily be overwhelmed by questions and comments from the audience.

The solution? Instant Moderated Chat for IBM Lotus Sametime.

Structured, real-time communications with large groups of people

Instant Moderated Chat provides efficient, centrally-controlled real-time communication between presenters and their audiences in virtual meetings and conferences.

Instant Moderated Chat's intuitive console enables a live moderator to receive, filter, and then select which questions are passed to which speaker. The moderator can deny inappropriate questions and block certain guests and thereby retain strict control of the meeting's direction.

- ◆ Scalable to thousands of guests
- ◆ Meetings can be recorded
- ◆ Easy to deploy and to use
- ◆ Manages video and presentation materials
- ◆ Guests can join via a Web client (Firefox, IE, etc) or via a plug-in in a Sametime Connect client
- ◆ Guests can be given the option to join anonymously
- ◆ Supports multi-language meetings
- ◆ Very cost-effective

Instant Moderated Chat is an application based on IBM Lotus Sametime that assigns different roles—guest and speaker—to the participants in virtual meetings.

Role-based attendance allows a moderator to manage interaction between those who ask questions (guests) and those who answer them (speakers). With centralized control over who can ask questions and which questions are passed forward for answers, virtual meetings become the perfect medium for efficient, cost-effective, and large-scale corporate communication.

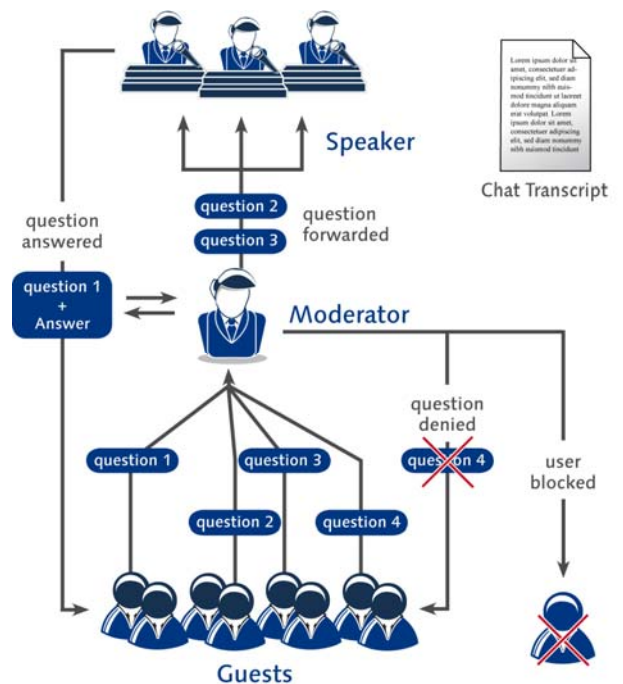


Figure 1: How it Works—The Moderated Chat Process

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Figure 1: Guest Web Client

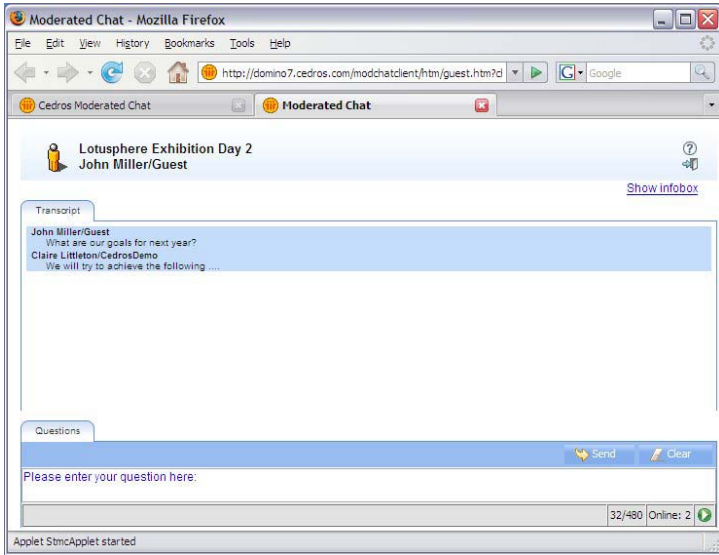


Figure 2: Moderator Panel

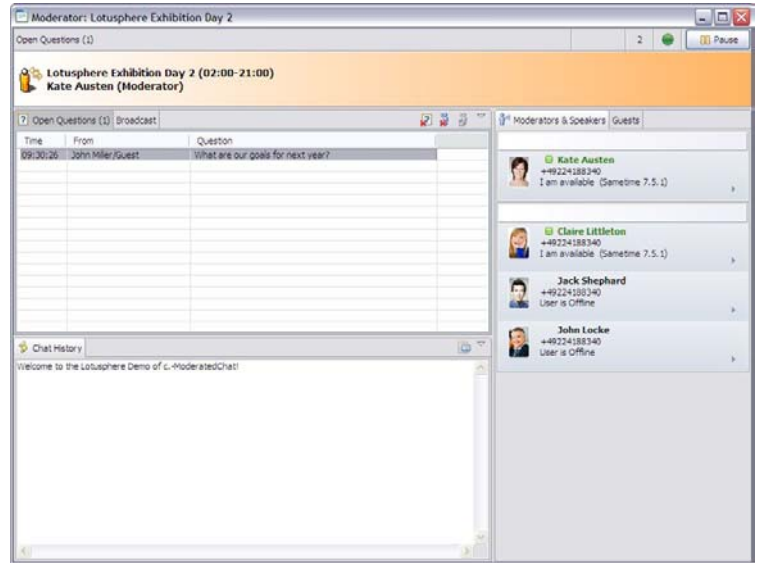


Figure 3: Speaker Panel

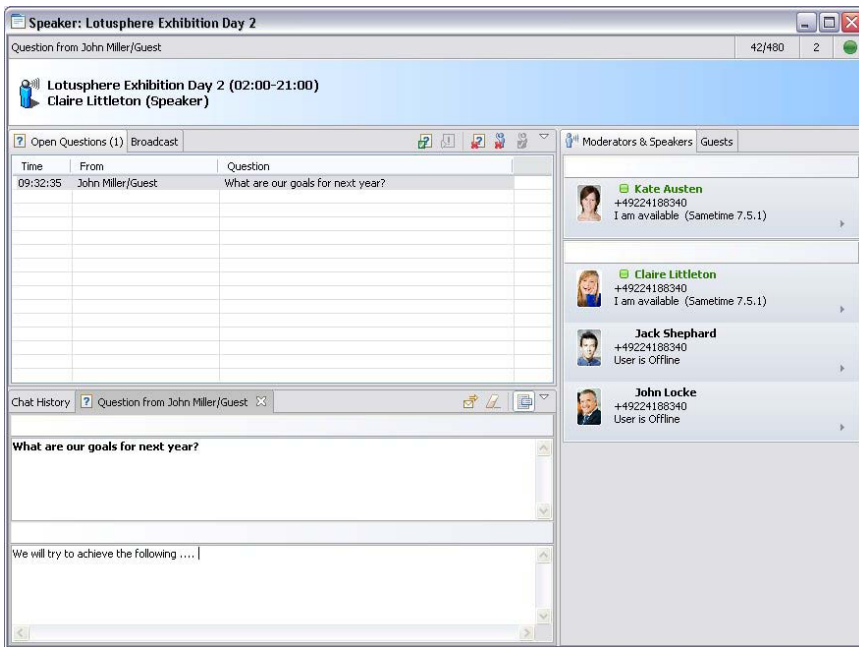
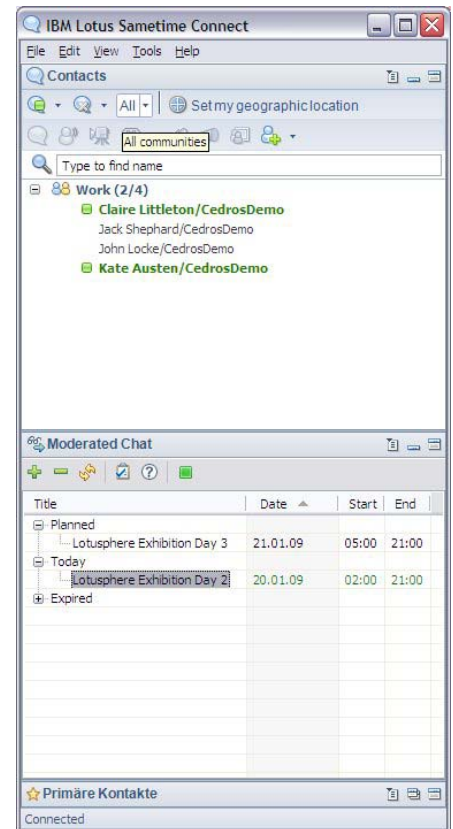


Figure 4: Sametime Connect Client



About Instant Technologies

Instant Technologies specializes in developing innovative, enterprise-class compliance and productivity solutions for IBM Lotus Sametime and Microsoft Office Communications Server, including IM archiving, IM queue management, persistent chat rooms, IM bot development, buddy list administration, and more. Instant Technologies is a Lotus Advanced Business Partner and a Microsoft Registered Partner