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FOR IMMEDIATE RELEASE

Press Contact

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**INSTANT TECHNOLOGIES EXPANDS CAPABILITY OF INSTANT AGENT FRAMEWORK™
2.0 TO SUPPORT MICROSOFT AND ORACLE**

By Implementing Microsoft's Active Data Objects ("ADO"), Instant Agent Framework V2.0 brings the simplicity of instant messaging to database look-ups, reducing IT burden and speeding data access for end users of Microsoft and Oracle applications.

Beverly, MA. June 9, 2003 -- Instant Technologies today announced the immediate availability of Instant Agent Framework 2.0, expanding the product's capability to support market leading database products, such as Microsoft SQL, Oracle9i and IBM's DB2, while significantly enhancing its existing support for Lotus Domino. The Instant Agent Framework allows users of IBM Lotus Instant Messaging™ software ("Lotus Sametime™") to create Instant Agent "bots" that perform common database queries from within their instant messaging environment.

Using Instant Agent Framework 2.0 IT departments can quickly and easily create queries that live in the "buddy lists" of IBM Lotus Instant Messaging™ users. Users simply click on the Instant Agent as they would any other buddy to access the information. Ideal for commonplace tasks such as address or telephone look-up, Instant Agent Framework allows IT departments to create as many different agents as they need to meet the unique requirements of their business, all without Java or any other programming expertise.

"In its initial release, Instant Agent Framework proved to be an invaluable tool for IT professionals who support the day-to-day needs of large organizations. We found that we were spending a majority of our time helping users and not working on IT projects. The time it took to look up support documentation was taking up far too much time" said Adam Abell of the Shepherd Center in Atlanta, the largest brain and spinal cord injury rehabilitation hospital in the US, "But with the Instant Agent Framework, our IT support staff can easily and instantly access the data they're looking for to support our users. That's freed our team to concentrate on more important tasks."

Beyond the addition of ADO support, Instant Agent Framework 2.0 adds a number of enhancements for IBM Domino users, such as Lotus @Function support, full-text search

capability and enhanced usage logging.

With the expansion the product's capability to support Microsoft technology, Instant Agent Framework allows IBM Lotus Instant Messaging organizations to leverage their investment across multiple platforms. "Right now, companies are trying to hold down costs, and that means getting more out of their existing technology investments and helping users to be more self-sufficient," said Peyton McManus, President of Instant Technologies. "Instant Agent Framework helps companies achieve both goals, without a lot of additional investment."

Instant Agent Framework is available for purchase through select IBM and Microsoft Business Partners and from Instant Technologies' web site. For more information and to download a trial version, go to <http://www.instant-tech.com>.

ABOUT INSTANT TECHNOLOGIES

Located in Beverly, Mass., Instant Technologies Corporation is a privately held software company dedicated to extending the software functionality commonly associated with real-time, collaborative ("RTC") technologies to a wide variety of application platforms. More information is available at www.instant-tech.com. In 2003, Instant Technologies has won the IBM Rising Star Beacon Award and an e-Pro Magazine Apex Readers Choice Award.

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